



**Cardiff and the
Vale of Glamorgan**

**The Welfare Rights Service
has assisted 10,000 local
pensioners get more money**



**Colin Harvey Chair of Age Concern
presenting Joan Robson with a
bouquet of flowers**

Age Concern Cardiff and the Vale has now helped 10,000 local pensioners claim extra benefits through their Welfare Rights Service.

The 10,000th client was Joan Robson of Riverside who received a beautiful bouquet of flowers from the charity's chair, Mr Colin Harvey.

To help celebrate this important landmark Joan said: "I would advise

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**Celebrating our
10,000th Client**

any pensioner in the area to get in touch with Age Concern Welfare Rights for a similar benefits check."

Colin Harvey Chairman of the Trustees for Age Concern Cardiff & Vale added: "We have tried to make the service as easy as possible for pensioners to use. All they have to do is give us a call and we'll come to the client's home to help complete all the necessary paperwork."

The Welfare Rights Service usually focuses on the individual's health and financial situation to help determine whether they can qualify for benefits such as Attendance Allowance or Pension Credit. Colin Harvey explained: "It's worth claiming even 50p of Pension Credit as this could enable the individual to access a whole host of other benefits including help with paying Council Tax."

The need for a Welfare Rights Service was shown by a recent Age Concern Cymru poll that said 61% of older people in Wales do **not** want to fill in a complicated benefit form.

What does the service provide ?

Our Welfare Right Service provides FREE, clear advice on benefits and helps to complete benefit forms during a home or office visit. This makes the whole process of claiming benefits less complicated

New Staff

This busy Service operates with nine staff and thirteen volunteers. Our new Team Leader is Sue Campbell has worked for Age Concern Cardiff & The Vale of Glamorgan as a Good Neighbour Scheme Co Ordinator for over six years. Sue has also been involved in the Welfare Rights Service as an Information & Welfare Rights Adviser.

We also have new temporary staff at our project in the University Hospital of Wales. The advisors work on a job share basis, and take referrals either from social workers on behalf of people currently in hospital, or from individuals who have recently been discharged from hospital. The aim is to contact people while they are in hospital & provide information on Age Concern services, & to offer welfare rights advice.

What you can do to help...

We always need volunteers to assist older people to apply for welfare benefits. Volunteers undertake home visits to help people to complete application forms in Cardiff and the Vale of Glamorgan.

This is a free service but any donation given will help with our work locally.

Contact us:

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